

SkinCare Austin

Appointment Cancellation Policy

SkinCare Austin makes every attempt to accommodate our patients and provide a variety of appointment times. In order to achieve this exemplary customer service, we request your cooperation regarding our cancellation policy.

A 24 hour notice is required to cancel an appointment. Repeated cancellations with less than 24 hours notice will be charged for the service that was scheduled and a \$25.00 cancellation fee will be charged for all no shows. Confirmation calls are made as a courtesy to each patient when possible. Our inability to contact you to confirm your appointment does not constitute an exemption from our cancellation policy. As a courtesy to other patients, anyone who is late 15 minutes or more will have to reschedule for another time. A \$100 deposit will be required for all appointments 90 minutes or longer. Deposit will be forfeited if appointment is not cancelled within 24 hours.

For their protection as well as for liability reasons, children ages 10 and under are not allowed in treatment rooms during appointments nor can they be left unattended in our waiting room. Thank you.

Printed Name of Patient

Signature of Patient or Guardian

Date